

INTERNAL REGULATIONS

I. – GENERAL CONDITIONS

CAMPSITE OPENING

From April 18 to September 20, 2025

ADMISSION AND STAY CONDITIONS

To enter, settle in, or stay at a campsite, prior authorization must be obtained from the manager or their representative. The manager is responsible for maintaining order and ensuring compliance with these internal regulations. Staying at the campsite implies acceptance of these regulations and a commitment to adhere to them.

It is reminded that the campsite is intended for vacationers only.

No one may establish permanent residence or declare it as their primary home.

Wearing of the Bracelet: For everyone's safety and well-being, any person entering the campsite must wear a bracelet which will be placed on their wrist upon arrival. Wearing this bracelet is mandatory throughout the stay. People refusing to wear the bracelet will be denied access to the campsite.

POLICE FORMALITIES

Minors not accompanied by their parents will only be admitted with written authorization from them.

In accordance with article R. 611-35 of the Code on the Entry and Stay of Foreigners and the Right of Asylum, the manager is required to have foreign nationals complete and sign an individual police form upon arrival.

This form must include:

- 1° Last name and first names;
- 2° Date and place of birth;
- 3° Nationality;
- 4° Usual address.

Children under the age of 15 may be listed on a parent's form.

INSTALLATION

Outdoor accommodation and related equipment must be set up at the location indicated in accordance with the manager's or representative's instructions. Campers may only change their location with prior authorization from the management.

RECEPTION DESK

Opening hours are posted on the entrance door of the reception.

At the reception desk, guests will find information about the campsite's services, available supplies, sports facilities, local tourist attractions, and various useful contacts.

A system for collecting and handling complaints is available to clients.

POSTING

These internal regulations are displayed at the entrance of the campsite and at the reception desk. A copy is available to any guest upon request. For classified campsites, the classification category (tourism or leisure) and the number of pitches (tourism or leisure) are also posted. The prices of various services are communicated to clients according to the conditions set by order of the minister responsible for consumer affairs and are available at the reception.

ACCOMMODATION AND PITCH:

For safety reasons, any gathering of people exceeding the capacity of your accommodation or pitch is strictly prohibited. This violation will result in the immediate termination of your stay without a refund.

DEPARTURE PROCEDURES

Clients are requested to inform the reception of their departure by the day before.

Clients who plan to leave before the reception opens must pay their bill the day before.

NOISE AND QUIET HOURS

Guests are asked to avoid any noise or conversations that might disturb their neighbors between 11:00 p.m. and 8:00 a.m.

Sound devices must be adjusted accordingly so they cannot be heard beyond the boundaries of each pitch. Closing car doors and trunks should be done as quietly as possible. The manager ensures guests' peace by enforcing a total quiet period between 11:00 p.m. and 8:00 a.m. The campsite may organize evening events that will end no later than 11:45 p.m.

VISITORS – OUR GUESTS RECEIVING VISITORS

Guests receiving visitors (up to 4 people maximum) during the day from 9:00 a.m. to 10:30 p.m. must report and register them at the reception.

Once authorized by the manager or their representative, visitors may enter the campsite under the responsibility of the host camper. Visitors must provide identification (to be returned upon departure), pay the visitor's fee, and fill out a visitor form.

If your guests (maximum of 4) wish to access the aquatic area (regardless of whether they swim), they must pay an entrance fee of €10/day for ages 3 and up, and €10/day for ages 0–2, subject to availability and acceptance by Camping LE DOLIUM.

They must follow the pool entry rules, as posted at the campsite entrance.

Visitor vehicles are not allowed inside the campsite and must be parked outside.

TRAFFIC AND PARKING

Inside the campsite, vehicles must not exceed a speed of **10 km/h**.

Traffic is allowed from 7:00 a.m. to 11:00 p.m.

Only vehicles belonging to staying campers may circulate within the campsite.

Parking is strictly prohibited on pitches normally used for accommodations, unless a specific parking space has been designated.

Parked vehicles must not obstruct traffic or prevent the setup of new arrivals.

ELECTRIC/HYBRID VEHICLES

IT IS STRICTLY FORBIDDEN TO CHARGE ELECTRIC VEHICLES IN ACCOMMODATIONS OR USING EXTERNAL ELECTRICAL TERMINALS.

The electrical systems of our mobile homes and external terminals are not suitable for charging electric vehicles. Therefore, plugging an electric or hybrid vehicle into a mobile home's power system is strictly prohibited.

Violating this rule makes the guest liable for any damage (short-circuit, fire, etc.), whether material or immaterial, caused by such charging to the campsite and/or third parties.

Offenders will be expelled without refund.

A charging station is available for an additional fee (inquire at the reception).

CHILDREN – PLAY AREAS

Children must be accompanied and supervised by their parents in play areas, the city park, and the aquatic area. Restrooms are not play areas—no running, playing with water or toilet paper, or slamming doors.

Children must be accompanied by an adult to the toilets and showers. The adult is responsible for ensuring cleanliness after use.

No violent or disruptive games are allowed near the facilities.

In the playgrounds, children are under the responsibility of their parents.

Table tennis paddles, pétanque balls, board games, and balls may be borrowed (with a deposit). Equipment can be borrowed and returned at the bar or reception.

Children must not be left alone at Camping LE DOLIUM.

MAINTENANCE AND APPEARANCE OF FACILITIES

- Everyone must refrain from any actions that could harm the cleanliness, hygiene, or appearance of the campsite and its facilities, especially the sanitary areas.

- It is forbidden to pour wastewater onto the ground or into gutters.

- Guests must dispose of wastewater in the designated facilities.

- Household waste, all types of garbage, and papers must be deposited in the bins located outside the campsite.

- The campsite bins are strictly reserved for small waste items like wrappers, candy, ice cream, etc., and for animal waste, which must be collected and bagged by the pet owner.

While this reminder of basic civic behavior may seem unnecessary, it proves essential considering certain behaviors observed from guests and residents.

- The use of pesticides and herbicides is strictly prohibited.

- Washing is strictly forbidden outside of designated sinks.

- Clothes drying is allowed only on individual drying racks no taller than 1 meter, which must be put away after 10 a.m. However, drying is tolerated until 10 a.m. near accommodation, provided it is discreet and does not disturb neighbors. Clothes must never be hung from plants (trees, hedges, etc.).

- Plants and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches, plant

vegetation, or pick flowers or fruits.

- Guests are not allowed to mark their pitch boundaries with personal materials or dig into the ground. Any damage to vegetation, fences, the ground, or campsite facilities must be repaired at the guest's expense. The pitch used during the stay must be kept in the same condition as it was found upon arrival.
 - Proper attire is required at all times. Any indecent clothing or behavior offending public decency will lead to immediate expulsion, without prejudice to potential legal action. Inappropriate behavior, speech, or singing, as well as any form of political, religious, or other propaganda or public discussions, is strictly prohibited. Organizing meetings or gatherings of any kind is forbidden and will result in immediate expulsion.
 - Sanitary facilities must be kept clean by all users.
 - Parents must accompany children under 10 years old in shared facilities and teach them that the restrooms are not play or activity areas.
- Parents must ensure their children do not play in or around the sanitary buildings. They are responsible for their children's safety and any accidents they may cause.
- Unauthorized electrical hookups outside the designated installations are not permitted.
 - Watering of personal plants is allowed within limits using the water available on each plot. This authorization may be suspended or revoked via notice posted at reception.
- Using water points intended for fire safety to water plants is strictly forbidden and constitutes a serious violation of the campsite rules.
- Washing vehicles is strictly prohibited inside the campsite. Service stations are available a few kilometers away.

The person responsible for setting up the accommodation must be approved by the campsite manager and must carry out the installation in accordance with the current rules of the campsite, which they must inquire about with the manager (access, positioning, connections, pitch occupancy, etc.). This ensures that the accommodation and any annexes comply with the activity and safety regulations of the campsite.

In the event of a change in pitch location decided by the manager and not stemming from an administrative directive, regardless of the reason, the manager will handle the relocation free of charge, unless the tenant requests specific personal preferences during the process.

Any new modifications or developments planned by the tenant for the pitch, the accommodation, or any annexes must be submitted in writing to the manager. The manager will provide a written response, approving or denying the request, along with reasons for the decision. All related costs will be borne by the tenant.

Any purchase or structure (of any kind) aimed at enhancing the pitch or the accommodation must receive approval from the campsite management, to ensure compliance with safety rules and numerous camping regulations.

Important: Only one garden shed (wood or PVC), with a maximum area of 2 m², is permitted per pitch.

Tenants may plant flowers or ornamental plants on their pitch, which they must maintain themselves. Watering should be done using the pitch's water supply or collected rainwater, as an eco-friendly gesture. Adding gravel is allowed, subject to the operator's approval and conditions. Dangerous objects such as stones, decorative items, or similar supports are strictly forbidden. The manager may remove any hazardous items immediately and explain the legitimate reasons to the tenant, including photographic evidence.

Any damage to sewage, electrical cables, or water pipes on the pitch (including collateral damage caused by the tenant's negligence, either on their pitch or elsewhere on the campsite) will be the tenant's responsibility. Repairs must be carried out within a timeframe set by the operator, based on the urgency.

To preserve the landscaped environment, only plant-based fences are allowed to demarcate up to three sides of a pitch. The fourth side, which provides direct access to the main pathway, must remain fully open to allow for emergency evacuation. Therefore, all types of fixed fences, barriers, wire mesh, screens, or gates attached to the ground with permanent fixtures are strictly prohibited, in accordance with standard NFS 56-410. Regardless of this standard, no non-plant-based fencing of any kind is allowed without the manager's exceptional approval.

Fixed barbecues (concrete, stone), outdoor sinks or washbasins, and fixed furniture are strictly prohibited.

The tenant must ensure that both their pitch and accommodation remain accessible for any necessary interventions related to the operation of the campsite. Satellite dishes and antennas must be placed on the accommodation or terrace, subject to the manager's approval.

The tenant must provide the manager with a **duplicate set of keys** for emergency access to the accommodation, especially if the unit is rented out. Refusal to provide a key will result in a ban on subletting. For tenants who do not rent out their unit but refuse to provide a spare key, the pitch rental will not be renewed the following year. In emergency situations, such as the onset of a fire, it is absolutely critical for the manager to have immediate access to prevent danger to people or property. Allowing the manager to intervene quickly can prevent a small incident from escalating into a disaster. Let's all act with solidarity and responsibility when it comes to fire prevention and safety among residents.

The accommodation and any annexes must comply with the AFNOR standard NFS 56-410 and must remain compliant for the entire duration of their presence on the pitch.

If the tenant fails to maintain the accommodation and/or the pitch in proper condition, the campsite manager will carry out or commission the necessary repairs to restore the site's standard—either personally or through a qualified professional. The associated costs will be charged to the tenant. However, the manager will first attempt to contact the tenant by phone and/or email, requesting that they address the issue within a maximum of 10 days. If no action is taken, the tenant will be billed after being notified via registered letter. Repeat offenders may face non-renewal of their annual pitch rental, as the campsite offers optional maintenance services to help uphold the site's quality standards.

The tenant must follow the maintenance and safety guidelines for their accommodation, annexes, and pitch, as detailed below:

The tenant must clean the exterior of the accommodation and annexes once a year, by May 1st at the latest. **This cleaning must be done using the pitch's water supply only.** Ongoing maintenance of the accommodation and outdoor equipment is required throughout the campsite's open season to preserve its standard.

Important: Washing any vehicles (motorized or not), trailers, or boats (motorized or not) is strictly forbidden on the campsite, including by mobile home owners.

For safety, tenants are advised to equip their accommodation with a 2 kg water or powder fire extinguisher, which should be inspected annually by a certified professional.

Important: For everyone's safety, the manager strongly recommends compliance with this safety advice.

Tenants must also have their gas water heater, gas hob, and all internal and external gas supply hoses inspected annually by a qualified professional.

A copy of the invoice must be submitted to the manager by May 15 at the latest.

Important: For the safety of all, the manager will strictly enforce this requirement and its deadline.

For additional safety, it is recommended that tenants have their electrical installation inspected every 4 years by a qualified professional.

Important: Any pitch that is not mowed, cleaned, and properly maintained—along with accommodations that are not fully cleaned inside and out—will not be approved for rental out of respect for holidaymakers and in accordance with the campsite's standards.

The tenant must maintain the pitch in perfect condition throughout the campsite's open season, including:

- Lawn mowing
- Brush clearing (to be done regularly)
- Regular collection of leaves, branches, and other waste
- Tree pruning is prohibited; only LE DOLIUM staff may carry it out

Reminder: Hedges must be trimmed regularly, with a maximum height of 1.8 meters.

Tenants must perform maintenance during hours that do not disturb others (recommended hours: 10:00–12:00 and 16:00–18:00). In July and August, only lawn mowing and non-noisy, non-intrusive maintenance are permitted.

The tenant must not block access or circulation paths.

The tenants must park only one vehicle on their designated pitch.

Any other vehicles, whether they belong to visitors or renters, must be parked in the campsite parking lot or outside.

To ensure quiet for guests:

No vehicle movement is allowed within the campsite between 11:00 p.m. and 7:00 a.m.

During an extended period of unoccupancy and depending on weather conditions, the tenant is required to take the following precautions:

- Drain the water heater and water points (if freezing temperatures are forecast).
- Gas bottles must be closed and stored in the garden shed to prevent theft.
- Shut off the water supply valves to avoid any leaks.
- Turn off the electrical supply at the circuit breaker, except for the refrigerator and/or freezer.
- Unplug all electrical appliances in case of a storm.
- Switch off electric heaters (set to "Off").
- Fold down awnings, canopies, gazebos, and other fragile outdoor items in case of strong winds and/or storms.
- Do not store anything under the accommodation or on the plot to prevent theft.
- Check the stability of the leisure accommodation.
- Ensure the TV antenna is securely fastened.
- Store all outdoor furniture inside the accommodation or garden shed to avoid theft.
- Leave the plot clean and tidy.

Important: Any intervention by the management to secure the accommodation and its surroundings may be charged to the tenant.

SECURITY**Fire Safety**

Open fires (wood, charcoal, etc.) are strictly prohibited. In the event of a fire, immediately notify the management.

Fire extinguishers are available for emergency use. A first-aid kit is located at the reception desk.

Barbecues : Charcoal, wood, gas, and electric barbecues are prohibited. Electric communal planchas are available for free use. In return, users must clean the plancha after use. A free cleaning kit is available at the bar. If the plancha is not cleaned, a fee of €30 will be charged.

Smoking/Vaping

Smokers are asked to be vigilant when smoking.

It is strictly forbidden to drop ashes or cigarette butts on the ground.

All accommodations are strictly non-smoking: if any odor is detected during or after your stay, €150 will be deducted from your deposit.

Electronic cigarettes/vaping are also prohibited.

Please use the ashtrays provided outside your accommodation and dispose of your cigarette butts properly.

The reservation contract will be automatically terminated in the event of repeated non-compliance—that is, a second violation after a formal notice has been sent by email asking you to comply with the internal rules, whether by you or your guests. In such a case, you must vacate your accommodation or pitch within 4 hours of receiving the termination notice by email.

No refund will be issued.

Theft The management is responsible for items deposited at the reception and has a general duty to monitor the campsite. However, campers are responsible for their own belongings and must report any suspicious individuals to management.

Guests are encouraged to take standard precautions to protect their property.

Weather Conditions

All pitches must be kept free of objects that could become dangerous during severe weather events.

The aquatic area will be closed during weather alerts, and all activities will be canceled for safety reasons.

STORAGE

Leaving unoccupied equipment on the campsite is only permitted with prior approval from the management and only in the designated area. This service may be subject to a fee.

POOL AREA

The swimming pool rules are posted at the entrance to the aquatic area and at reception.
A copy can be requested at the reception desk.

Authorized swimwear in the aquatic area: One- or two-piece swimsuits, swim briefs, or swim boxers.

Prohibited swimwear includes: Swim shorts, burkinis, swimsuits with skirts or ruffles, long- or short-sleeve UV shirts, cycling shorts—even swim-specific ones, or any other attire not explicitly approved, regardless of whether it is made for swimming or purchased from the swimwear section.

To enter the aquatic area, you must be clean and must take a mandatory shower.

As the aquatic area is a place for relaxation and leisure, loud or disruptive behavior (e.g., shouting, diving, cannonballs) is not allowed.

Animals are strictly prohibited. Smoking (including electronic cigarettes), eating, and drinking (except plain water) are forbidden throughout the aquatic area.

For hygiene reasons, you must pass through the footbath. Strollers and similar items must also go through the footbath to clean their wheels.

Shoes must be left on the outdoor racks or placed in your bag. Under no circumstances may you walk around the pool deck wearing shoes, sandals, or flip-flops.

It is strictly forbidden to reserve sun loungers in your absence.

Campsite staff will systematically remove towels or personal belongings and deposit them at reception.

- Children under 13 and any child who cannot swim—regardless of age—are not allowed in the aquatic area or on the slide without adult supervision.
- Parents are fully responsible for their children at all times, even when lifeguards are present in July and August.
- No violent or disruptive games may be played in the facility.
- As the pool and slide are not monitored, the management disclaims all responsibility for any accidents that may occur.
- Each rented pitch is entitled to a maximum of six wristbands, which must be worn at all times in the aquatic area.

PETS

Pets are allowed on the campsite, under certain conditions.

Pets are strictly prohibited inside certain accommodations (TRIBU, ATRIUM, OPPIDUM), as well as in sanitary facilities, playgrounds, and the aquatic area.

It is strictly forbidden to leave your pet locked inside vehicles or accommodations on the campsite.

Dogs and other animals must never be left free to roam. They may not be left at Camping LE DOLIUM, even if confined, in the absence of their owner, who remains legally responsible for them.

Pets must wear a collar bearing their owner's name. Owners must ensure their pets are insured and vaccinated, and must hold a valid vaccination certificate at the campsite. Owners are responsible for cleaning up after their pets.

Pets are only accepted if they are declared on the reservation contract (breed, size, weight), and provided the animal meets all legal requirements (microchip, tattoo, vaccination), which the owner must be able to present upon request by the manager.

- Pets are strictly forbidden from all communal areas, including sanitary blocks, the aquatic area, and the playground.
- Aggressive animals must wear a muzzle.
- Guard and defense dogs classified as Category 1 and 2 under the decree of April 27, 1999 (enforcing Article 211-1 of the Rural Code) are strictly prohibited at Camping LE DOLIUM—except for service dogs accompanied by handlers under contract with the establishment.

ANIMATION AND BAR HOURS

Each year, in July and August, the schedule for evening entertainment will be posted at the reception and the restaurant/bar. All activities will end at midnight, coinciding with the bar's closing time.

Silence must then be observed promptly and respected by everyone.

ARRIVAL AND DEPARTURE

Arrivals are permitted from 3:00 p.m. to 8:00 p.m. for both bare pitches and accommodations.

Guests are requested to inform the reception of their departure by the day before.

Guests planning to leave before the reception opens must pay for their stay the day before.

Bare pitches must be vacated by **12:00 p.m.** at the latest; otherwise, an additional day will be charged.

Accommodations must be vacated by **10:00 a.m.** at the latest.

LATE ARRIVAL – EARLY DEPARTURE :

In the event of a late arrival or early departure compared to the dates indicated on your reservation, no refund will be issued.

If you expect to arrive late, please inform us in advance.

If you do not notify the campsite management, the campsite reserves the right to reassign the accommodation **12 hours** after the scheduled arrival time, and payment will still be retained by the campsite.

If cancellation is due to Camping Le DOLIUM: In the event of a cancellation initiated by the campsite (except in cases of force majeure requiring cancellation for the safety of guests), the client will receive a full refund of all amounts paid.)

TRI SELECTIF :

Le camping est engagé dans une démarche active de tri sélectif. Nous vous demandons de bien respecter les consignes de tris qui vous seront expliqués aussi le jour de votre arrivée.

Un composteur est à votre disposition à côté de la réception (pas de sacs plastiques merci)

Recycling bins are located outside the campsite on the left.

GREY = Household wastes **YELLOW** = Packages **GREEN** = Glass **BLUE** = Paper

ANTI-WASTE FRIDGE FOR CHICKENS/PIGS (located in the laundry area) – for all organic waste (food scraps).

Please respect the color codes for sorting.

Bulky items must be crushed beforehand.

VIOLATION OF THE HOUSE RULES

If a resident disrupts the stay of other guests or fails to comply with the provisions of these house rules, the manager or their representative may, if deemed necessary, issue a verbal or written warning requiring the resident to cease the disturbance.

In the event of a serious or repeated violation of the house rules and after a formal warning from the manager to comply, the manager may terminate the contract. In case of a criminal offense, the manager may involve law enforcement authorities.

RIGHT TO USE IMAGES

You authorize Le DOLIUM Camping, as well as any person designated by Le DOLIUM, to photograph, record, or film you during your stay at Le DOLIUM Campsite and to use such images, sounds, videos, and recordings on all media (including, but not limited to, the campsite's websites or webpages—such as Facebook, Instagram, YouTube—and on Le DOLIUM's promotional and presentation materials).

This authorization applies to you and all people staying with you, whether minors or adults. Its sole purpose is promotional and shall in no way harm your reputation. This authorization is granted free of charge, is valid worldwide, and remains in effect for 5 years.

Any specific refusal must be notified to us by registered mail with return receipt requested.

WEATHER AND HEALTH CONDITIONS

The management of Le DOLIUM Campsite shall not be held liable if unfavorable weather or health conditions result in the cancellation of certain services or activities. Under no circumstances will such adverse weather or health conditions entitle guests to any reduction or refund, whether partial or full.

CCTV

The campsite is under the surveillance

Responsibilities of Le DOLIUM Campsite

The guest expressly acknowledges that the campsite shall not be held liable for:

Unavailability of certain services: One or more of the services we offer (pool, restaurant, activities, entertainment, etc.) may be temporarily unavailable for all or part of your stay. No liability shall be accepted in this regard, and no partial or full refund will be granted as a result.

Non-binding visuals and descriptions: The photos and texts used in brochures or on websites are for illustrative purposes only and do not form part of any contractual agreement.

COMPLAINTS - DISPUTES

Any complaint related to a stay must be submitted in writing and sent to us by registered mail with return receipt requested within 20 days following the end of the stay.

In the event of a dispute, if no amicable solution is reached within one month of receiving the aforementioned complaint, you may refer the matter, free of charge, to a consumer mediator, provided the request is filed within one year of sending your complaint.

By default, we propose recourse to the following consumer mediator:

- **Mediation body** : CM2C
- **Mediator's address** : 14 rue Saint Jean 75017 PARIS
- **Mediator's website** : www.cm2c.net
- **Mediator's contact** : cm2c@cm2c.net